

# Group N°2

Educated healthcare professionals:  
**How do you fill gaps in your knowledge, skills or attitudes that will benefit the management of your patients?**

**Break-out sessions**

ESC Education Conference – 30 Jan - 31 Jan 2019

# Current use, challenges and limitations

## Group 2: How do you fill gaps in your knowledge, skills or attitudes that will benefit the management of your patients?

- Effective communication is essential for success
- Communication can be trained, training methods and tools are available
- Communication training ideally should start as an essential part of undergraduate training
- Educational materials for patients maybe helpful adjunctive resources
- Current performance gaps are closely related to structure and funding of the health-care system(s)
- Gaps to be closed include
  - communication in longterm treatment
  - lack of standardized language
  - standardized closed loop feedback on an institutional level